



Credit Union

S.T.A.R. LINE

**Secure Telephone Account Response
Call (615) 936-0300 Option #1**



WHAT IS THE S.T.A.R. LINE

The S.T.A.R. Line is the credit union's **Touch Tone Teller**. The S.T.A. R. line is available to your **24 hours** a day, **365 days** a year from any touch tone phone. With S.T.A.R. line, you can access your accounts, get information, transfer funds, make loan payments—and more! All you need is your share account number and a special Personal Identification Number (**PIN**) which you create when you enroll in S.T.A.R. line

HOW DO YOU USE S.T.A.R. LINE

- You must use a Touch-Tone phone
- You must enter dollars and cents (Example: \$50.00 is entered 5000)
- Always **press 99#** to end each call and **exit** the system
- To hear a S.T.A.R. line response repeated, press the # sign
- You can only perform transfer between accounts with the same base account number
- You will need your **complete account number** (Social Security Number + 3 digit code)
- You will need your **4 digit PIN** you created when you enrolled



**CLIP AND RETURN ENROLLMENT FORM TO CREDIT UNION OFFICE
107 OXFORD HOUSE (4213)
FAX NUMBER 615-936-0464**

YES, I would like to enroll for Vanderbilt University Credit Union S.T.A.R. line. I understand that all previous terms and conditions existing with any savings accounts are incorporated into this agreement.

Date: _____ Account Number _____

Name _____

Home Address _____

City _____ State/Zip Code _____

Home Phone (_____) _____ Work Phone (_____) _____

Email Address _____

Primary Member Signature _____

Joint Member Signature _____

Create Your 4 digit PIN _____

By evidence of the signature(s) hereon, I/we agree that the retention or use of the S.T.A.R. line provided by Vanderbilt University Credit Union shall be governed by the Terms and Conditions of that institution, and any other terms and conditions or amendments provided from time to time.